KINGSTAR 3.6.1

LOGICLAB

INSTALLATION GUIDE

KS-DOC-x64-0023-R03

IntervalZero

KINGSTAR IntervalZero

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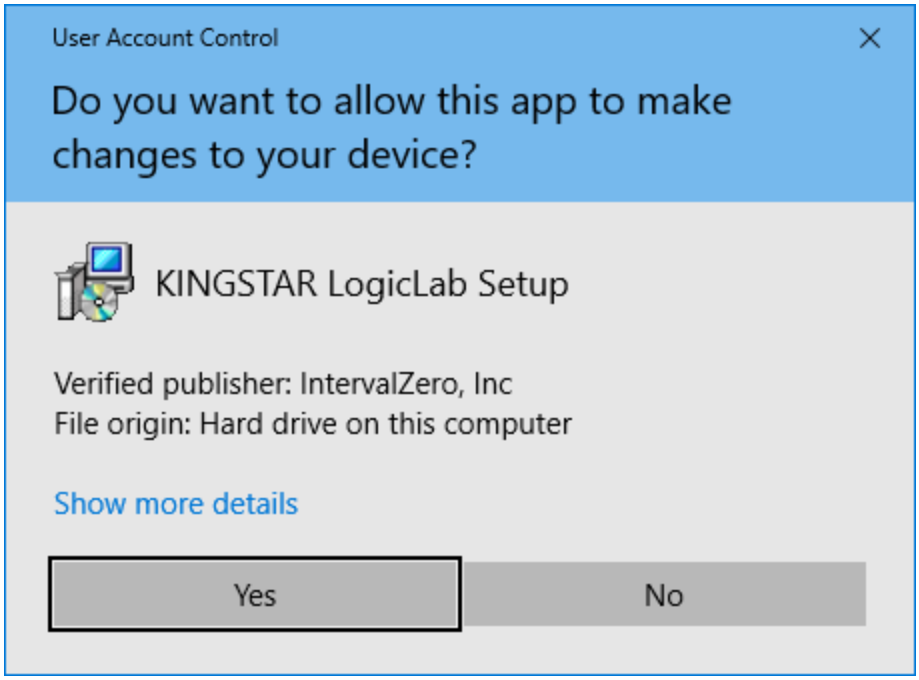
Install KINGSTAR LogicLab 1
Get support 6
Third-party support 6
Online support 6
Before calling technical support 6
The version number of your RTX64 and KINGSTAR software 6
Phone support 7

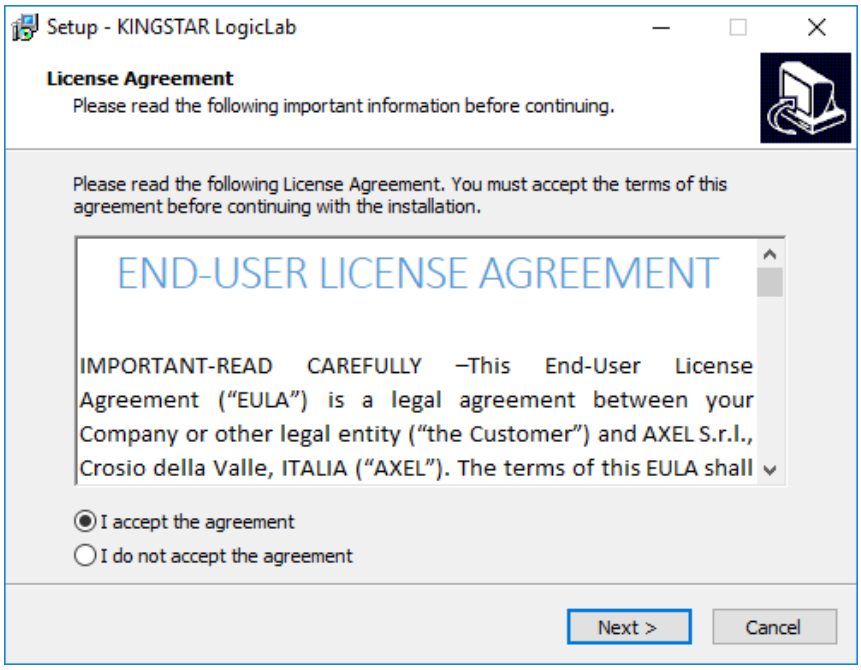
Install KINGSTAR LogicLab

After purchasing KINGSTAR LogicLab, you will receive an email confirmation that includes the activation key and a link to the KINGSTAR LogicLab download page. After downloading KINGSTAR LogicLab, complete the steps that follow to install it.

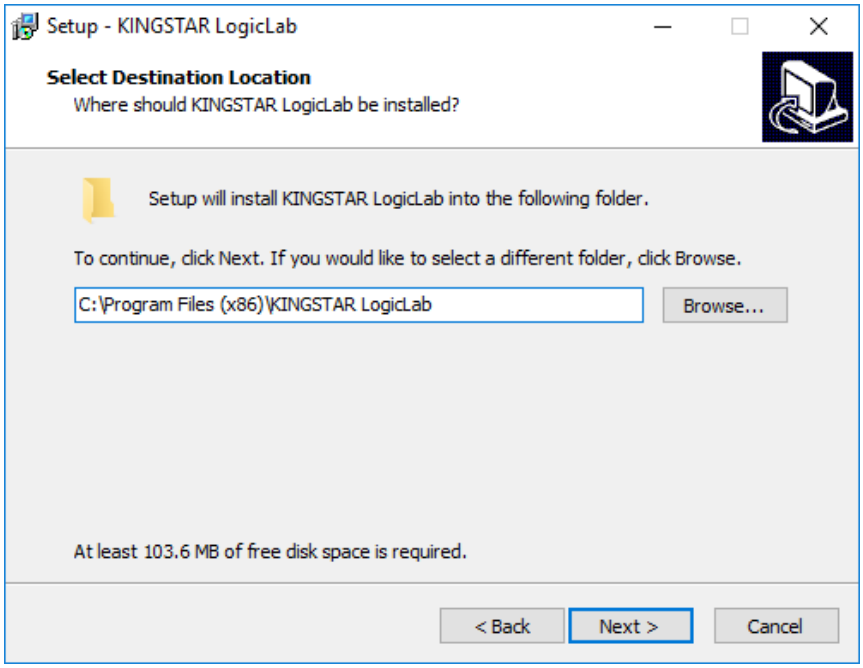
1. Double-click `KINGSTARLogicLabInstaller.exe`.
2. You must have the administrator permission to install KINGSTAR LogicLab. Before the installation begins, the **User Account Control** dialog box may ask if you want the installer to make changes to your computer. Click **Yes** to continue the installation.



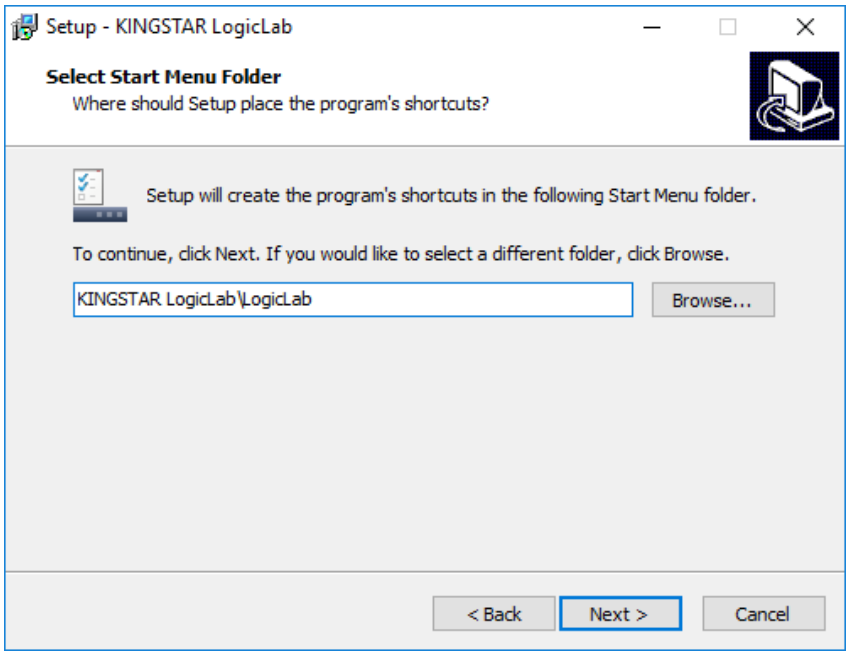
3. Read the End User License Agreement, select **I accept the agreement** and click **Next**.



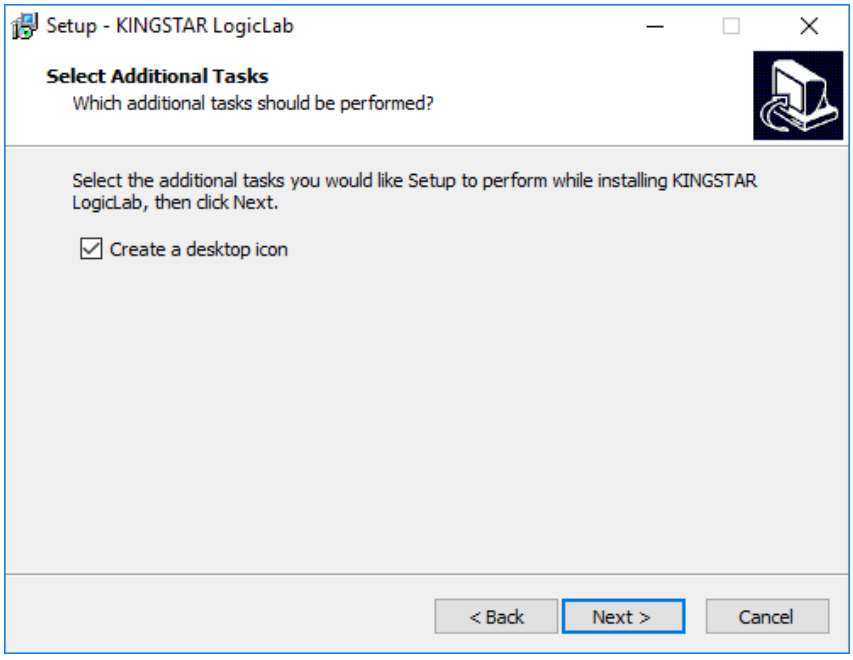
4. Choose the location you want to install KINGSTAR LogicLab. You can accept the default installation path, or click **Browse** to choose a different location. When you finished, click **Next**.



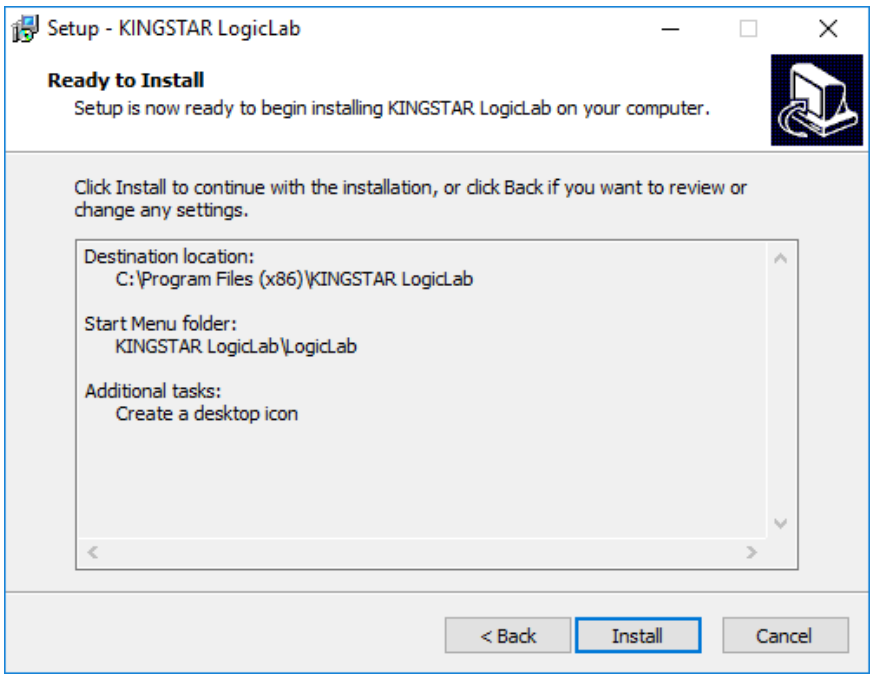
5. Select a path in Start menu to create the LogicLab's shortcut. You can accept the default location, or click **Browse** to choose a different location. When you finished, click **Next**.



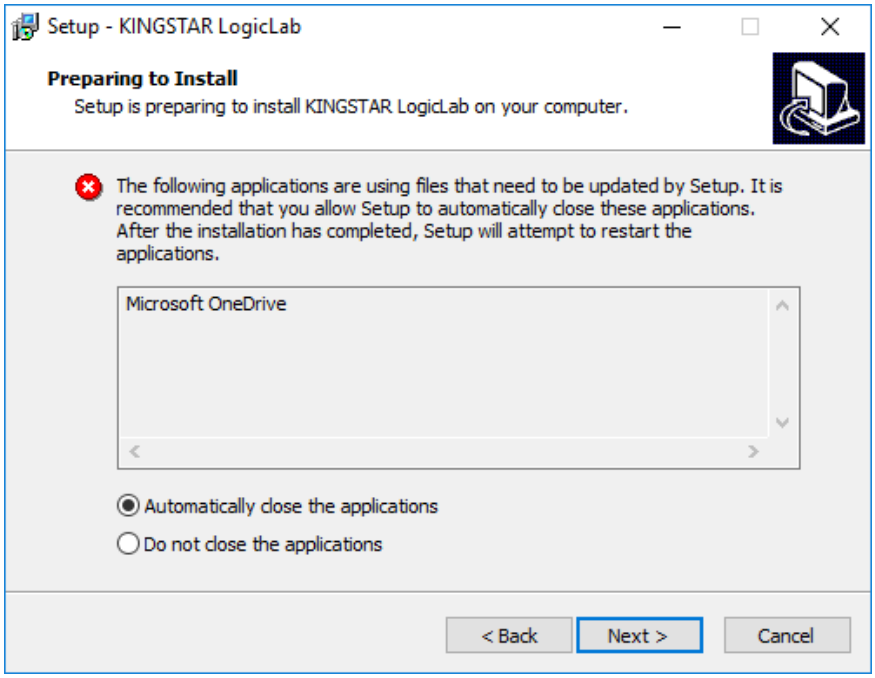
6. You can decide whether to create a desktop shortcut for LogicLab. By default, the shortcut will be automatically created. To proceed, click **Next**.



7. Click **Install** to install KINGSTAR LogicLab.



8. If there are other applications running on your computer, LogicLab may ask you to close them before the installation starts. Select **Automatically close the applications** and click **Next**.



9. After the installation is completed, click **Finish**. If you want to start LogicLab after completing the installation, select the **Launch LogicLab** check box.

NOTE: KINGSTAR LogicLab can be installed on a local computer or remote computer. If you install KINGSTAR LogicLab and KINGSTAR PLC Runtime on the same computer, you can use **Scanbus** to add hardware to your PLC project automatically. If you install LogicLab individually on a computer, you can't use **Scanbus**, but you can download your PLC program to the computer that has KINGSTAR PLC Runtime installed and run it remotely. KINGSTAR PLC Runtime is incorporated in KINGSTAR Motion Runtime.

Get support

KINGSTAR offers a number of support options for KINGSTAR users, including third-party, online and phone support.

Third-party support

If you are a customer who purchased a KINGSTAR product through a third-party reseller, contact the reseller for support.

Online support

The KINGSTAR Customer Support web page is located at:

http://kingstar.com/support/

The KINGSTAR support web pages provide electronic access to the latest product releases, documentation, and release notes. You can access the online support ticketing system to submit issues or questions.

Before calling technical support

Please have the following information ready before calling KINGSTAR Technical Support:

The version number of your RTX64 and KINGSTAR software

To obtain the RTX64 version number:

1. Click **Start** > **All Programs** > **RTX64 3.5 Runtime** > **Control Panel**.
2. In the **RTX64 3.5 Control Panel**, record **Version** shown in the **Runtime Information** area.

To obtain the KINGSTAR version number:

1. Click **Start** > **All Programs** > **KINGSTAR** > **Runtime**.
2. In **Windows Explorer**, click the `ksm64.rtdll` file, and right-click the same file again.
3. On the shortcut menu, click **Properties**.

4. In the **ksm64.rtdll Properties** window, click the **Details** tab, and record **Product version**.

Phone support

For technical support related to installing and using KINGSTAR, please call technical support at this number:

+886-2-2556-8117

Hours are Monday – Friday from 9:30 to 17:30, UTC+08:00, excluding holidays.